

# Volunteer Role Profile



Volunteer Role

**Youth Coordinator Placement Volunteer**

Volunteer Manager

**Placement Manager**

Where you will be based

**Office**

## Why we want you

The British Red Cross Mobility Aids Service are committed to ensuring that during a period of personal crisis everyone has access to the equipment they need, whoever and wherever they are.

As part of our commitment to the local community we are interested in creating opportunities for young people to volunteer in a safe and friendly environment. As our youth coordinator volunteer you will work with local schools and colleges as well as our warehouse and office team to help create engaging opportunities where young people can gain wider experience and learn more about what the British Red Cross does.

Reference To be provided to the Volunteer Mobilisation team. Location You will be based at our Crawley office, with some funded travel where required. Department Mobility Aids Service Reporting to Sharon Cutler Hours This placement will last a maximum of 12 weeks, volunteering up to three days each week. The volunteering hours are negotiable to balance your needs and what can be achieved in the role.

## What you will be doing

- Arranging visits to the centre for children/students from the local schools and colleges.
- Representing the British Red Cross as a place for volunteering at career and voluntary fairs in the local area.
- Helping our younger volunteers settle into their roles, gathering feedback from them and helping us to shape the initiative.
- Presenting our findings, insights and reflections to the wider Mobility Aids team at the end of the placement.

## The skills you need

- Able to deal with queries in a diplomatic, professional and confidential manner.
- Ability to use own initiative when dealing with problems and willingness to seek advice when needed.
- Demonstrates an ability to gather and use information efficiently by checking what is required to understand the situation.
- Able to build and maintain positive relationships.

- Pro-active and involves other people by encouraging participation.
- A passion for helping to develop yourself and others.

### **What's in it for you**

- A full induction, with ongoing support and supervision throughout your placement
- Access to relevant in-house training and development opportunities, including British Red Cross intranet site, e-learning facility and one-to-one career sessions or career development workshops
- Valuable exposure to the work of the Red Cross in the UK and around the world
- A great opportunity to develop your existing skills and to gain new ones
- Reasonable travel and lunch expenses paid
- Opportunity to develop other reasonable skills and gain other experiences in the Red Cross where there is interest and it is appropriate.
- Being a volunteer for the British Red Cross means that you can proudly say you are part of the world's largest humanitarian organisation, and one of our 13 million volunteers across the world.