Volunteer Role Profile



Volunteer Role

Volunteer Manager Where you will be based Global Surge Team Placement Volunteer - Research and Data Analyst

Placement Manager

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Why we want you

The Global Surge Team, based in the International Directorate, consists of experienced, skilled, trained professionals who are deployable on a short notice in a variety of geographical and Red Cross Red Crescent Movement contexts. The Global Surge Team provides support throughout the whole Disaster Management Cycle (Disaster Risk Reduction, Disaster Preparedness, Emergency Response and Emergency Recovery) in a variety of technical fields, and in various managerial and leadership positions.

Our team has been recording all data relevant to our work from the onset – from number, and type of requests for support, over country and Movement part of origin of the request, to type operations and deployments we supported, and type of technical or management roles we finished up deploying. We are looking to use this data to develop a predictability model, analysing trends relating to the (peak) demands, commonalities across the regions, periods of the year, change in number of affected population, etc. We are intending on using the data we have, and data that exists in the wider Red Cross Red Crescent Movement1 and overlay this with the information on cyclical natural phenomena that are the cause of many emergencies around the world (e.g. hurricane, cyclone and monsoon seasons, regular and recurring droughts etc.).

Internship would be divided into two parts: • First part would consist of desk research and data collection and collation. Most of the sources are readily available, however in some cases secondary research might be required (including direct contact with the relevant teams in the International Federation of Red Cross Red Crescent in Geneva, and potentially some of the other Red Cross Red Crescent National Societies around the world). This data will be used for further analysis, therefore data must be gathered from pre-approved sources only. Intern must be able to read and interpret date and be prepared to cite sources.

• Second part would involve helping with reviewing and selecting of a data analytics tools potentially working on data migration and testing. This analytics tool will be storing collected data, and will provide analysis, resulting in usable information regarding future trends that will inform the Global Surge Team (and the wider International Directorate) regarding better planning and prepositioning of human resources.

This part of the work will be done in collaboration with the British Red Cross



Global Surge Team, Business Analyst and ICT team(s).

This placement will provide the selected person with an opportunity not only to learn more about the British Red Cross and the way we respond to emergencies, but also how the largest humanitarian network on the planet deals responds globally in addressing the needs of the affected population. It will also provide them with invaluable insight and access to information on individual humanitarian crisis and emergency operations from the last five years.

Finally, selected candidate will be provided with a proper induction and onboarding, and will be granted access to a number of training opportunities though the British Red Cross learning platform. They will have the opportunity to explore and learn how the British Red Cross offers international support by working closely with our Regional Teams.

Location From home or BRC UK Office

Department Global Surge Team - International Directorate

Reporting to Global Surge Team Assistant

Hours This placement will last a maximum of 12 weeks volunteering up to 2 days each week. The volunteering hours are negotiable to balance your needs and what can be achieved in the role.

What you will be doing

- Research and report on planning needs for the next big humanitarian crisis.
- Support and act as a focal point on internal and external information management, including preparing information packs and newsletters, intranet updates, briefings, and other reporting requirements including coordinating departmental contributions to corporate reporting.
- To undertake core administrative tasks on behalf of the team, including facilitating travel and the scheduling, coordination and arrangement of meetings and/or events, administration related to recruitment, briefings, inductions and debriefings.

The skills you need

- Strong analytical skills
- Strong problem-solving skills
- Knowledge/interest/understanding of the international humanitarian system
- Proficiency in Excel



- Ability to work independently
- Critical thinking

What's in it for you

- A full induction, with ongoing support and supervision throughout your placement
- Access to relevant in-house training and development opportunities, including British Red Cross intranet site, e-learning facility and one-to-one career sessions or career development workshops
- Valuable exposure to the work of the Red Cross in the UK and around the world
- A great opportunity to develop your existing skills and to gain new ones
- Reasonable travel and lunch expenses paid
- Being a volunteer for the British Red Cross means that you can proudly say you are part of the world's largest humanitarian organisation, and one of our 13 million volunteers across the world.