

Volunteer Role Profile



Volunteer Role

Refugee Support - Interpreter Volunteer

Volunteer Manager

BRC Manager

Where you will be based

Office

Why we want you

We are looking for empathetic and professional interpreters who can inspire confidence that people's messages are translated correctly and that their information will be kept secure. Our Interpreter volunteers are friendly and welcoming and enjoy being part of our supportive and diverse team.

Due to the intensity and complexity of parts of our services, it is essential that our Interpreter volunteers work to the highest standards so that we can provide a safe, high quality and effective service.

What you will be doing

- Interpreting and translating verbatim in one to one or group situations to help people using our service communicate with others. This could be face to face locally, or remotely locally or nationally.
- Translation of forms or guidance
- Written translation to complete required forms/paperwork
- Use your Red Cross training to give emotional support to adults and children

The skills you need

- Strong communication skills and empathetic about the situation and needs of refugees, asylum seekers and vulnerable migrants
- Able to volunteer in a multicultural environment
- Able to verbally interpret and translate fluently in the specified language
- Able to write in the language (as well as in English) would be helpful
- Emotionally resilient as you may need to deal with challenging or difficult situations
- Keep the people we support at the heart of what you do

What's in it for you

- Meet new people and be part of a supportive and inclusive team
- A great opportunity to develop your existing skills and gain new ones
- All training and induction for the role (there is no charge for training)
- Reasonable pre-agreed travel expenses for the role
- An opportunity to be part of the world's largest humanitarian organisation and the knowledge that you are making a difference to people's lives