

Volunteer Role Profile



Volunteer Role	Health and Care Digital Trainer
Volunteer Manager	Volunteer Manager
Where you will be based	Home

Why we want you

We are looking for volunteers to lead interactive on-line workshops for our volunteers and staff in our Health and Care department. The workshops include basic first aid, emotional and practical support skills, as well as mental health training and training on day-to-day role tasks.

Your enthusiasm and love for learning will equip our frontline volunteers and staff with the skills to provide high-quality, person-centred care tailored to individuals, their carers, and families.

What you will be doing

- Plan ahead to ensure training is accessible and inclusive.
- Follow lesson plans.
- Lead on-line workshops for adult groups using digital tools e.g. Microsoft Teams.
- Ideally you will have access to a laptop or PC and an internet connection.
- Be observed once a year so that we can give you feedback on how you're doing.
- Give honest feedback to improve our products and workshops.
- Support people who need more help.
- Attend learning sessions as part of ongoing development.
- Complete course record admin using our online learning management system.

The skills you need

- If you've got experience of training that's great, if not we can help you to learn.
- Warm, encouraging and patient.
- Good communication, especially in group settings and comfortable leading online workshops.
- Adaptable and willing to try new digital education methods.

What's in it for you

- Meet new people and be part of a welcoming and inclusive team.
- Develop your skills and gain new ones.
- Reimbursement of reasonable out-of-pocket expenses.

- An opportunity to be part of the world's largest humanitarian organisation and the knowledge that you are making a difference to people's lives.
- Training provided with ongoing personal development.