

Volunteer Role Profile



Volunteer Role	Refugee Support - Young Refugee Project Volunteer
Volunteer Manager	BRC Manager
Where you will be based	Office

Why we want you

We are looking for enthusiastic volunteers who are passionate about working with young people and young refugees. You will be caring and supportive, helping to support young people to gain confidence and independence so they can access the services they need.

Our Young Refugee Project Volunteers help to make people feel comfortable and engaged with the service we provide. This can be a distressing time and we aim to ease the process of adjusting to life in a new country through resilience and empowerment.

What you will be doing

- Working with a supportive team to organise group activities to improve life skills and local knowledge
- Accompanying young people to events, places to socialise and on trips
- Supporting young people to find opportunities to nurture their interests and talents
- Providing opportunities for young people to cook healthy meals and socialise together
- Helping to improve language skills through activities and conversation
- Helping with other administrative tasks eg filling in forms, helping with travel expenses

The skills you need

- Strong communication skills and empathetic about the situation and needs of young people and young refugees
- Able to volunteer in a multicultural environment
- Able to use emotional support skills in a calm and responsible manner
- Emotionally resilient as you may need to deal with challenging or difficult situations
- Respectful of confidentiality with a non-judgemental attitude
- Speak English; knowledge of a foreign language would be helpful (particularly one used in the current local refugee population)
- Keep the people we support at the heart of what you do
- Willing to complete a criminal record check

What's in it for you

- Meet new people and be part of a supportive and inclusive team
- A great opportunity to develop your existing skills and gain new ones
- All training and induction for the role (there is no charge for training)
- Reasonable pre-agreed travel expenses for the role
- An opportunity to be part of the world's largest humanitarian organisation and the knowledge that you are making a difference to people's lives
- Opportunities to attend other training and workshops as agreed with your line manager

Disclaimer

Health and Safety Statement

We take an individual approach to ensuring your safety.

We may ask you to complete a simple risk assessment. We will also have a conversation with you to discuss any restrictions that may still be in place in your region and identify any adjustments you may need.